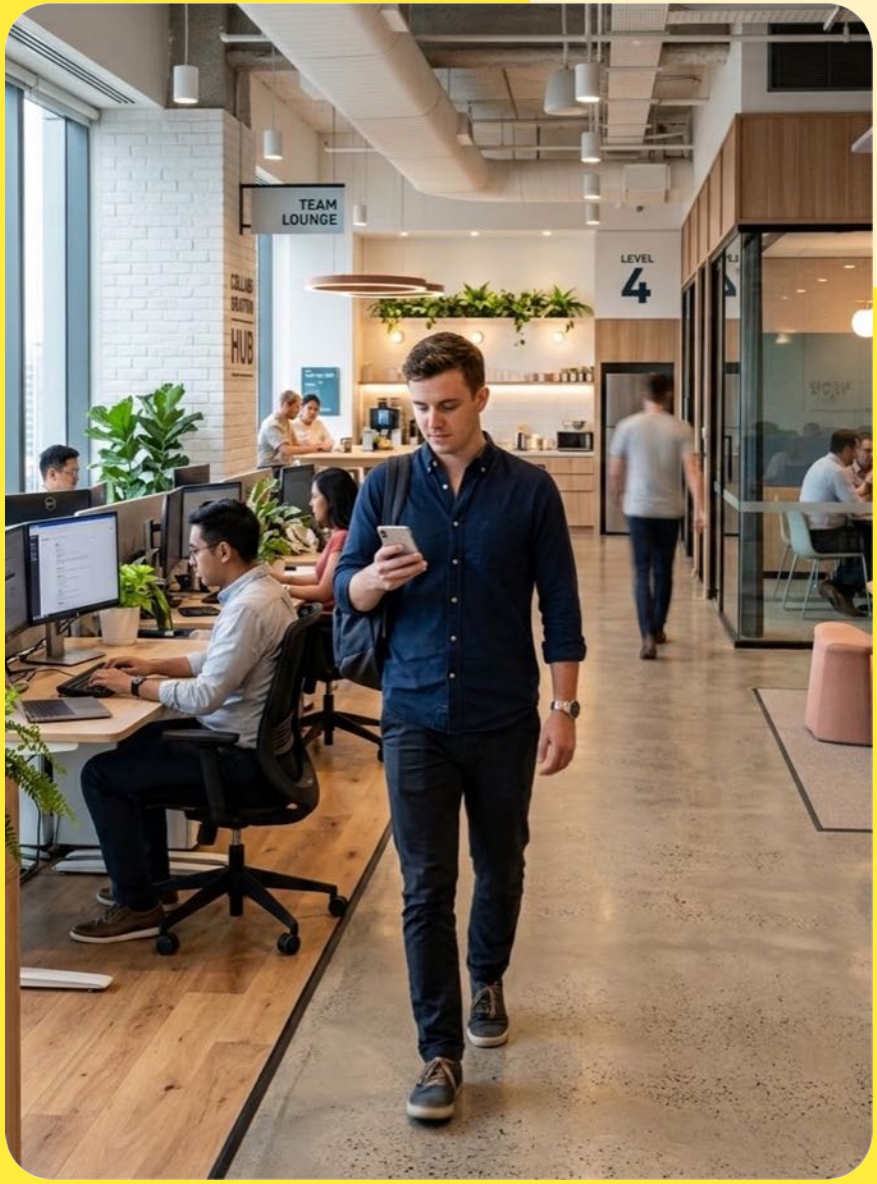
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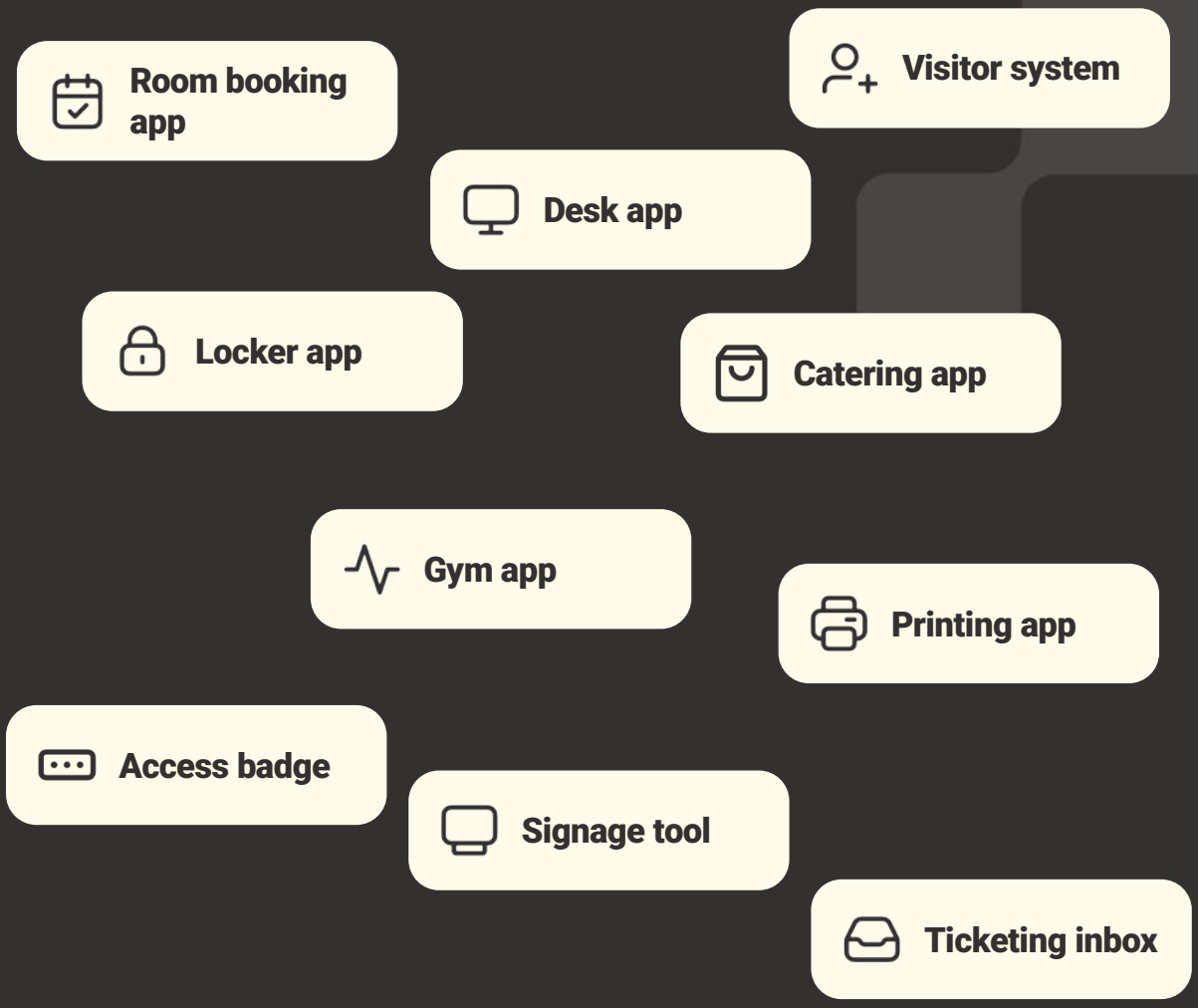
Beyond more apps: Connecting smart buildings into one AI-powered workplace experience.

The missing layer of smart buildings



Your building runs on island apps

Each one with its own login, its own interface and its own data silo.

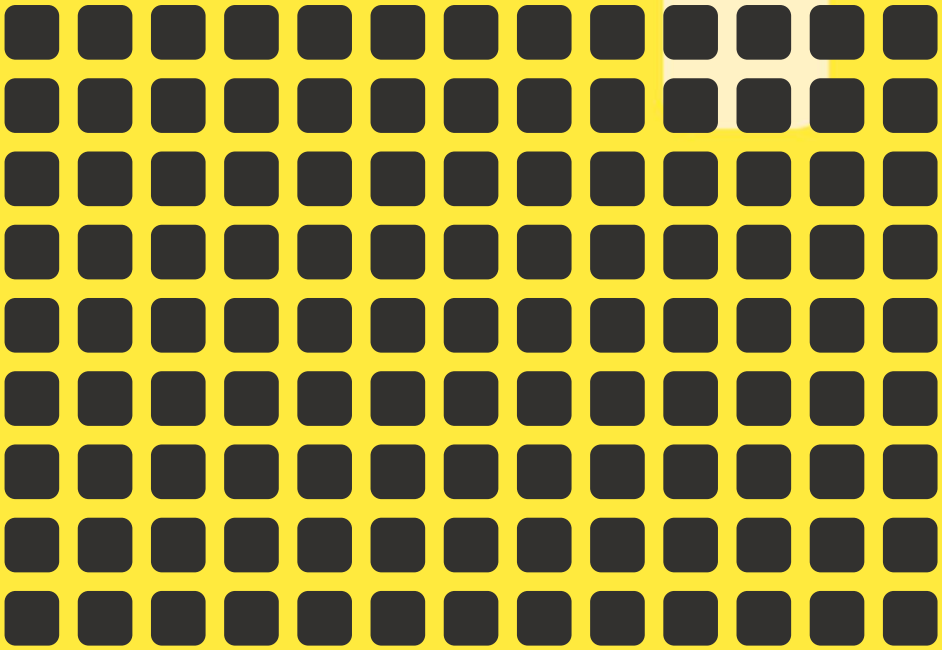


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117

SaaS applications run by the average large organisation



Island apps come with two hidden costs

THE PRODUCTIVITY TAX

47%

of workers struggle to find the information they need

Source: Gartner

OPERATIONAL BLIND SPOTS



Usage data trapped in silos.

Site managers steer real-estate and service decisions on gut feel.

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Danielle Ann Jewett

Account Executive, Northern Europe · LumApps

10+

years in workplace experience



About LumApps

The AI Employee Hub where work comes together

Connecting tools, people, knowledge and the physical workplace across the employee experience.

organisations	users	countries	people
2,650+	7M+	42	850+

ISO 27001

SOC 2 Type II

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Two teams, two very different pains

IT



Complexity

WORKPLACE & FACILITIES



Guesswork

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IT: every new tool adds to the sprawl



Catering app

+ security review
+ integration
+ licence



Parking system

+ security review
+ integration
+ licence



Visitor tool

+ security review
+ integration
+ licence



Room booking

+ security review
+ integration
+ licence



Desk booking

+ security review
+ integration
+ licence



Lobby screens

+ security review
+ integration
+ licence



Nobody set out to build the sprawl.

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Workplace teams:
Different data sources, different answers

Only

19%

make space decisions based on data

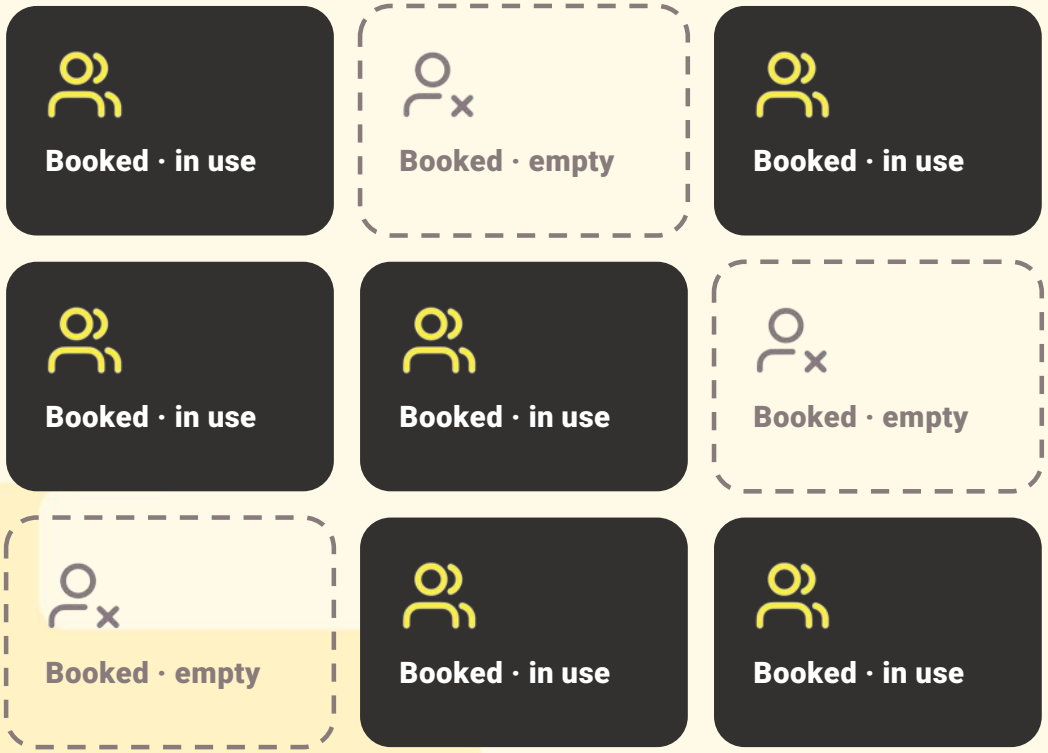
36%

rely on gut instinct

Source: Butlr / Wakefield Research, Beyond Occupancy 2026 (400 US workplace and real-estate leaders)

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What an unoptimised building looks like



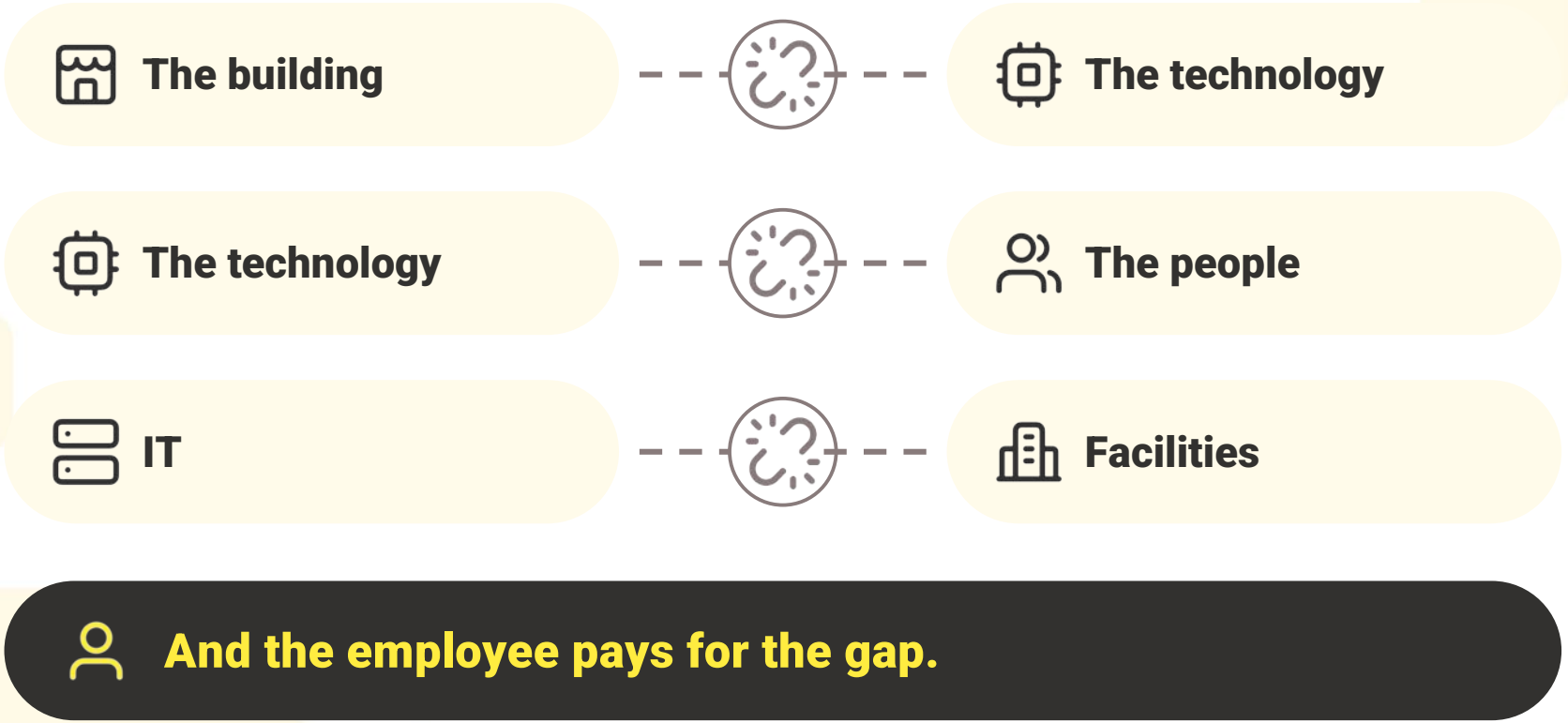
31% of booked rooms sit empty

45% of ghost meetings are recurring

Industry averages measured across LumApps customers

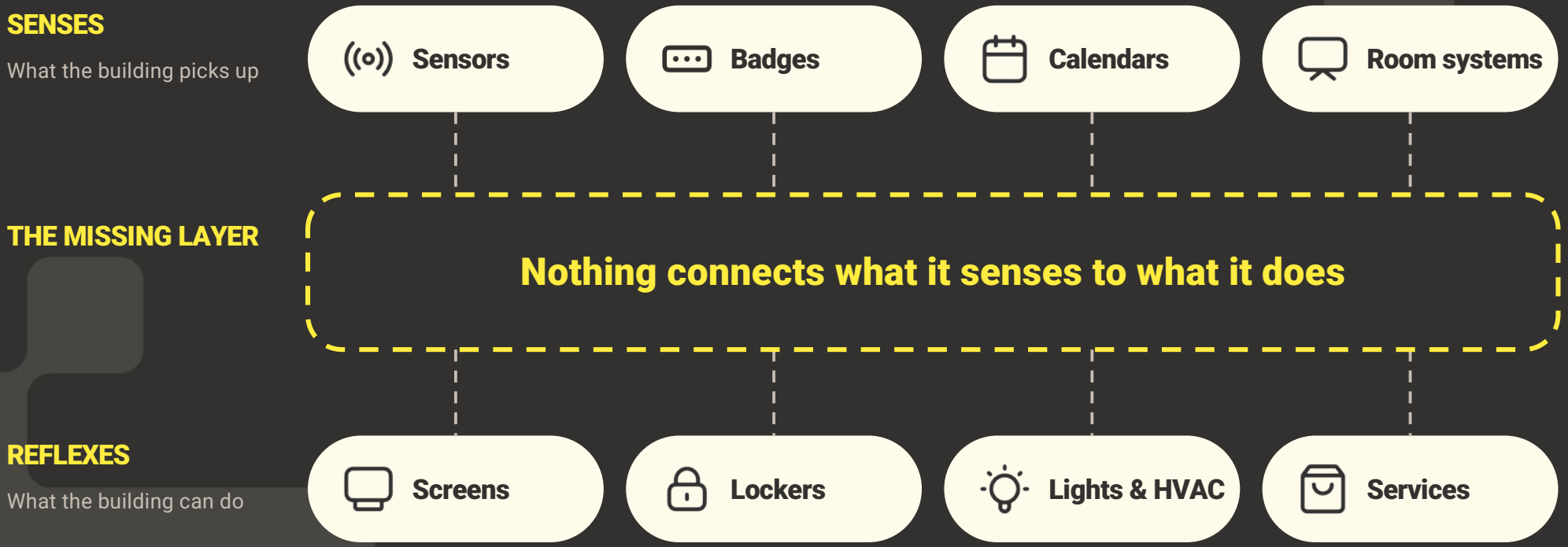
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The gap: the systems aren't talking to each other



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Buildings have senses and reflexes. Few have a nervous system.



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The connected brain: one front door to the building



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A connected brain does three things

01



Connect

Links the systems you already have, without replacing them.

02



Understand

Learns how space is used and what people ask for, in their own words.

03



Act

Books, reminds and releases, in the tools people already use.

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Introducing the LumApps Building App

Your brand, on the app stores

Your name and look, not ours

API-first

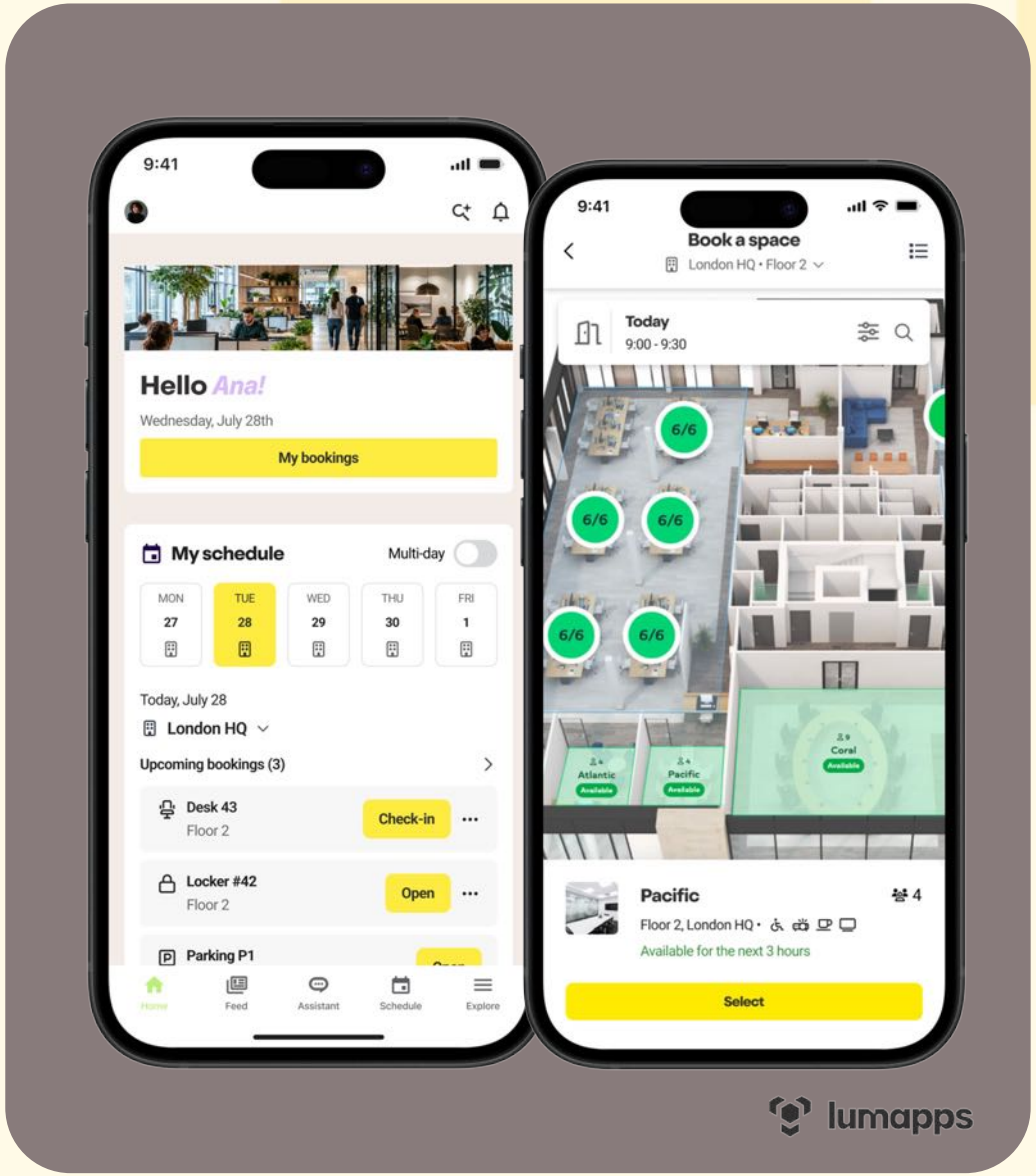
Connects to the systems you own

Multi-building & multi-tenant

Content and services switch by location

Role-based

The right services for each person

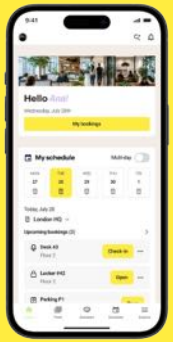


Not just an app: an evolutive hub you can build on

EXPERIENCES

Building App

The front door to the building, on every employee's phone



Intranet

Next experiences

INTEGRATIONS · ANYTHING WITH AN API

Airthing | Vecos | XY Sense | Time2eat | ServiceNow

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The everyday essentials, one tap away

Workday Hub

Schedule, bookings and what's happening in the building.

Working location

Synced both ways with calendar and HR

Booking

Rooms, desks, parking and lockers together

Floor plan

See space, find your team, book from the map

Room intelligence

Unused rooms go back to the pool early

Visitors

Invite, welcome and badge in one flow

Incidents & requests

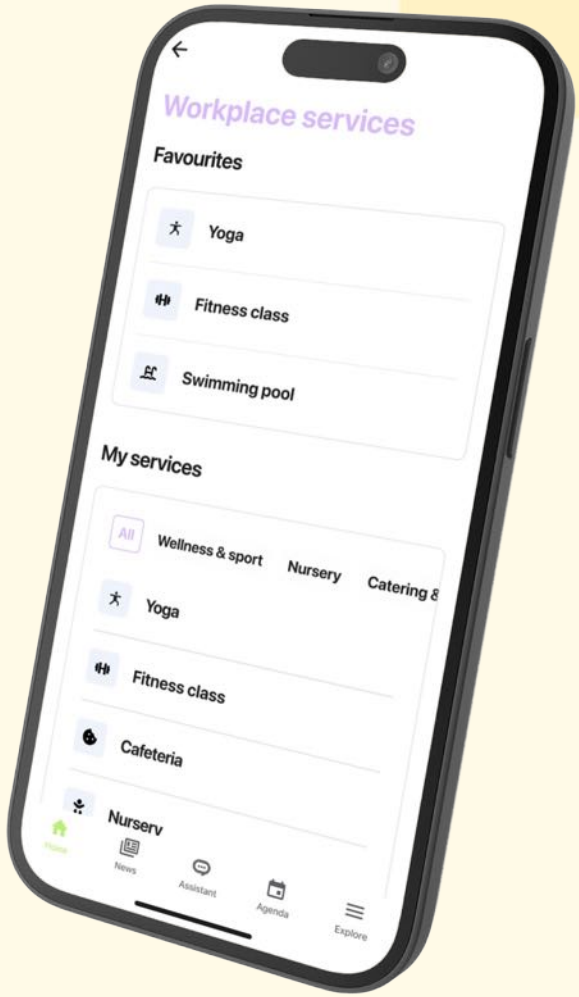
Snap a photo to report an issue

Services & building life

Food, events, concierge, site news

Access

Your phone becomes your badge



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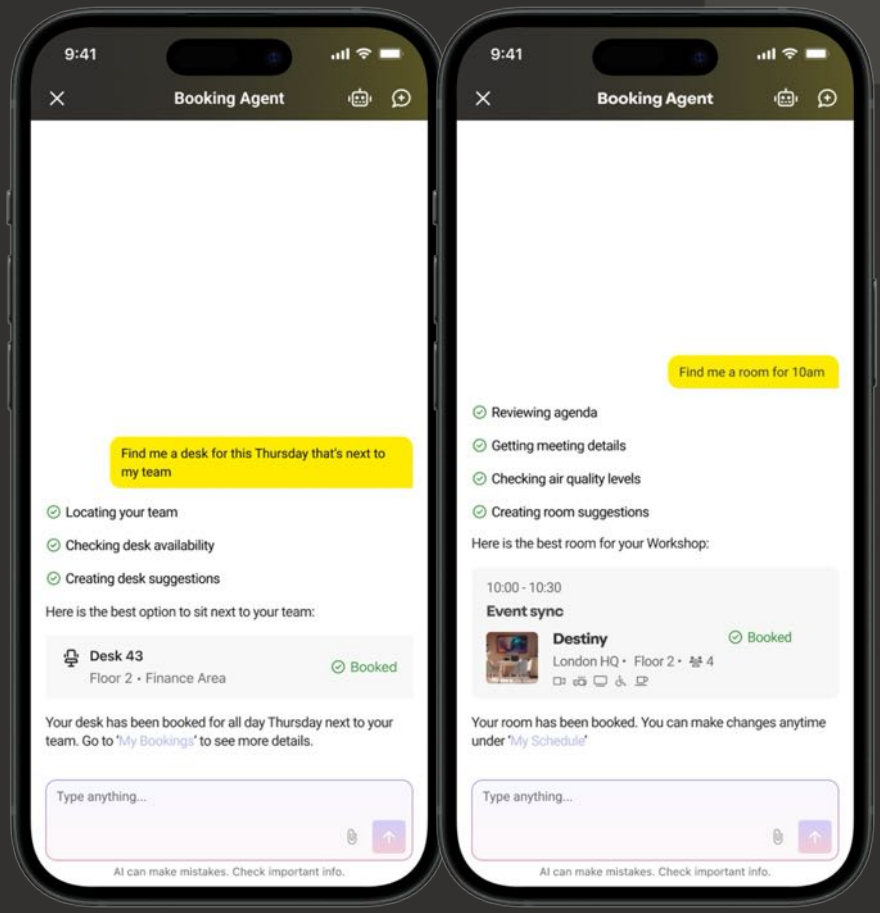
AI that acts: ask, book, solve

"Book a room for 8 people tomorrow at 1pm, near my team."

Done: "New York" (seats 10), 1pm to 2pm, next to Marketing. Invite sent. Want parking too?

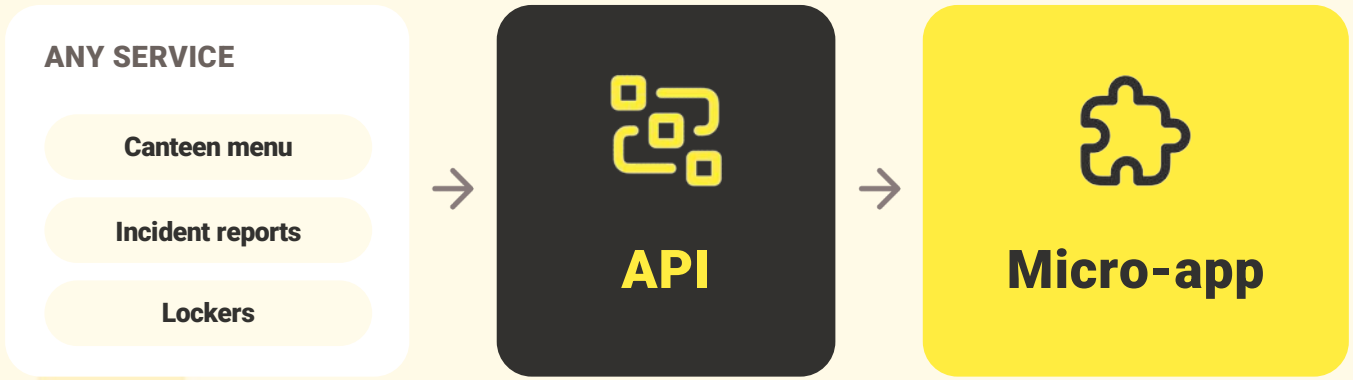
- **Specialized agents**
- **Orchestrator**
- **Multimodal**
- **Proactive**

Open: MCP & A2A · Google Gemini connector



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Micro-apps: if it has an API, it can be in the app



50+
ready-made micro-apps

25+
API connectors

48h
typical integration

No Code
Build your own

JOHN LEWIS PARTNERSHIP

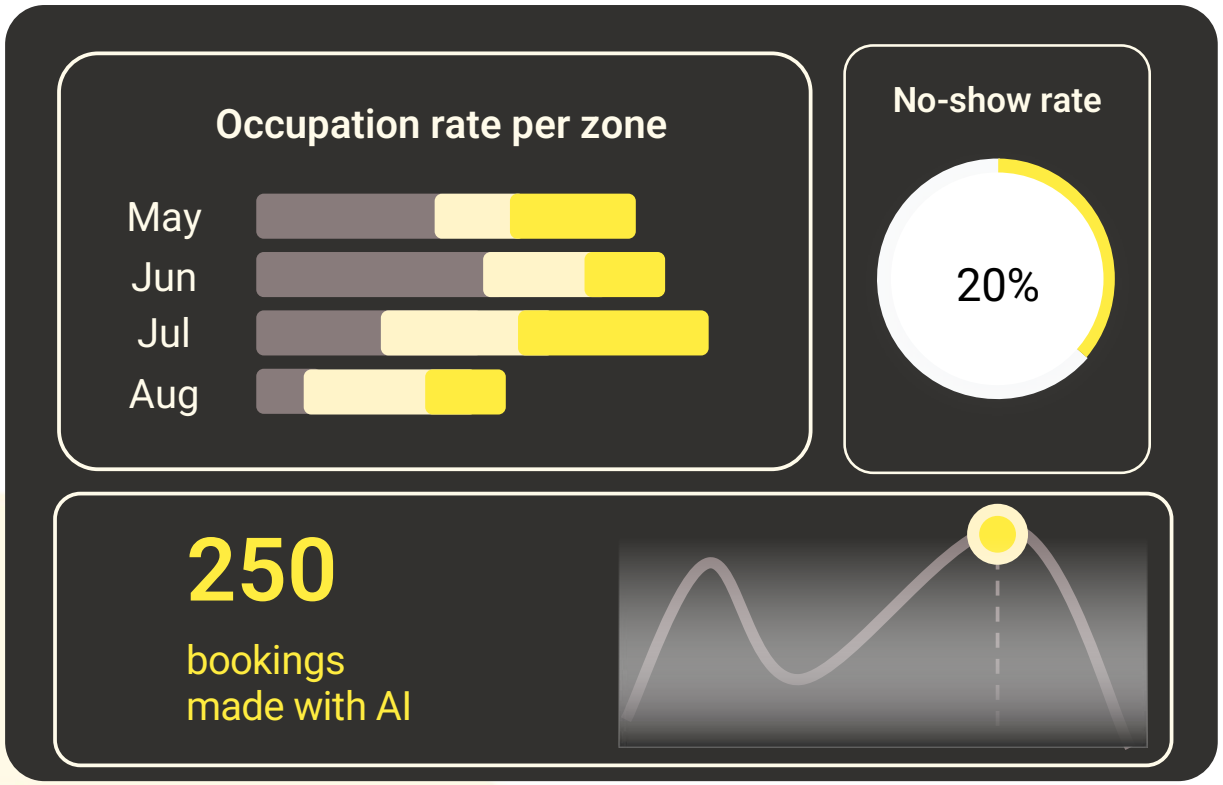
"We've developed and deployed micro-apps, with huge success.

Shops are performing 40% ahead of where we expected them to be so far this year as a result of this program.

Henry Elworthy
Partner Communications & Engagement

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Data you can act on, not just look at



- FM cockpit
- Space truth
- Adoption analytics
- Board-ready reporting
- No mandatory sensors

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It fits the ecosystem you already have



Where people already work

Outlook, Teams, Google Calendar, Chat, Slack

Meeting room systems

Teams Rooms, Google Meet, Cisco, Zoom

Meeting room hardware

A lot of customers are tablet-free

Any screen or player

Easily broadcast all you comms.

Sensors optional

They add to the data, never required

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Customer story

THIRD TIME'S THE CHARM

70K+
people worldwide

60+
countries

1. **First app:** Static.
2. **Second app:** Vendor's roadmap dependent.

The challenge: a modern, flexible single entry point



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One entry point, built to scale



One entry point

The entire workplace service catalog accessible in one place



Easy to connect

Their existing services, plugged in



Adapt to the location

Homepage and services change with the site



Built to scale

Rolled out over time, everywhere

Connected to Microsoft, their source of truth

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What made the difference: the Agent Hub

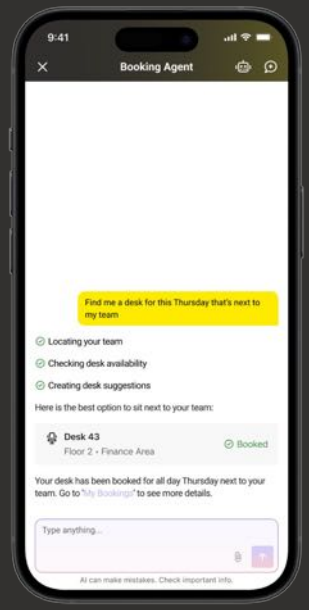
BEFORE: A TOOL FOR EACH SERVICE

- Meeting rooms
- Desks
- Visitors
- Canteen menu
- Environmental data
- Parking
- Lockers
- Wellbeing

WITH THE AGENT HUB

One place. Just ask.

Employees say what they need. The agent finds it, books it and confirms it.



A step into the future of work: more efficient employees and a more modern experience.

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Look at the building as one system, not one tool at a time.



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Three things to take back to your building

01

Start from the employee's day,

not from the building's systems.

02

Connect before you add.

If it has an API, it can be part of the experience.

03

Make a decision on real data

Not on bookings or gut feel.

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If everything about your building was one tap away, what would change for you?

Thank you!



Danielle Ann Jewett
Account Executive Northern Europe

danielle.jewett@lumapps.com

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